

Cleaning Electronic Door Locks Guidelines

Ensuring a pleasant guest experience includes a clean environment and properly operating door locks. Regular cleaning and maintenance of your dormakaba locks is essential to ensure long life and trouble-free operation. Please review the following information and guidance for proper cleaning and disinfecting.

Materials

dormakaba lodging and multihousing electronic locks are manufactured using a combination of the following materials and surfaces:

- Chrome Plating
- Stainless Steel
- Physical Vapor Deposition (PVD)
- Plastic (Acrylic, Ultem and ABS)
- Paint and Lacquer
- Ink

Important Information

Before using any cleaning or disinfecting product, please take the following steps:

- Only use products that are recommended for the intended surfaces - particularly on plastic surfaces, especially when using alcohol-based cleaning agents
- Always visit the website of the cleaning product manufacturer for a list of specific properties or instruction guidelines
- Pay special attention to plastic surfaces with a gloss finish as these may be more susceptible to scratching or tarnishing
- We strongly recommend first testing any new product on a small surface and waiting for a period of 4 hours to ensure there is no detrimental effect

Extreme Conditions

For locks with Ocean Front finish, we also recommend regular cleaning and waxing.

- On a weekly basis, remove salt from the lock using a damp cloth. This is for area subject to salt mist.
- We recommend cleaning, polishing and waxing locks using a suitable polisher agent every 6 months and this should be adjusted according to the severity of the environment.

Lock Finish Warranty

The standard warranty on the dormakaba lock includes the finish, subject to the conditions mentioned above being met.